

SUPPORT SERVICES

While studying at Bible College SA, you may benefit from accessing support services to help get the most out of your educational experience. A range of support services are available to you through staff at the college. We can also support you by referring you to appropriate services available in the community.

1. ACCESSING SUPPORT

To access support, students can seek advice from the Dean and Co-Dean of Students, or the Registrar. You can contact or arrange a meeting by phone (8291 8188) or email (admin@biblecollege.sa.edu.au). Staff members are available Monday-Friday during business hours. Other contacts for specific kinds of services are given in the sections below.

2. OVERSEAS STUDENTS

The Registrar is also the Overseas Support Liaison Officer and is available to support overseas students, provide information about living and studying in Australia, and the available support services. You can contact or arrange a meeting by phone (8291 8188) or email (registrar@biblecollege.sa.edu.au).

Additional information is available on the Australian College of Theology website.

W: actheology.edu.au/overseas-students/

3. AVAILABLE SERVICES

The following services are available to all students studying at Bible College SA. Note that there is no additional fee for services provided by the college, or for referral to external services. Students should enquire with external service providers about any costs associated.

3.1 Personal Counselling

Counselling can help you with a range of issues, including mental health and emotional well being, loss and grief, relationship issues, and life direction.

Lifewell

W: <https://lifewell.org.au>

Provision of counselling and psychotherapy services for individuals, couples, families and children. Lifewell is a faith-based service centre of Enfield Baptist Church. There are multiple centres across Adelaide.

Fleurieu Psychology

Tavwick House, Christies Beach

P: 8326 4354

E: adminhc@fleurpsych.com.au

W: <http://www.fleurpsych.com.au>

Provision of individual counselling and psychology services.

Integra Psychological Centre

239 Magill Rd, Maylands SA 5069

P: 8366 6506

Provides professional counselling and psychological consultancy, aimed at enhancing psychological, social, emotional and/or spiritual well-being.

Mental Health

Lifeline 24-hour Counselling and Crisis Support Chat

P: 13 11 14

PANDA

P: 1300 726 306

Support for anxiety and depression

Mental Health Triage (Crisis) SA

P: 13 14 65

3.2 Academic Support (including help with study skills and academic English)

Support is available for students at Bible College SA in a range of academic areas including essay writing, proper referencing, study skills and time management, accessing library resources, and academic English. These are provided by members of the Faculty Team.

English Language Courses & Services

English language courses and services are available to help people from non-English speaking backgrounds to work, live, and study in Australia. The following website gives information on the following:

- English language courses and services
- English as a second language
- Learning English

W: sa.gov.au/topics/education-and-learning/international-students/english-language-support

3.3 Health and Welfare Services

Health and welfare service cover a wide range of supports for issues including those related to physical health (i.e. medical), disability, financial, and tenancy.

Medical Care

Hughes Medical Clinic

160 Unley Rd, Unley SA 5061

P: 8272 8266

W: hughesmedicalclinic.com.au

Pharmacy

Haddad Pharmacy Group

160 Unley Rd, Unley SA 5061

P: 8271 2343

Hospitals

Royal Adelaide Hospital

Port Rd, Adelaide SA 5000

P: 7074 0000

W: rah.sa.gov.au

Flinders Medical Centre

Flinders Dr, Bedford Park SA 5042

P: 8204 5511

W: sahealth.sa.gov.au

Lyell McEwin Hospital

Haydown Rd, Elizabeth Vale SA 5112

P: 8182 9000

W: sahealth.sa.gov.au

Women's and Children's Hospital

72 King William Rd, North Adelaide SA 5006

P: 8161 7000

W: <https://www.wch.sa.gov.au>

COVID-19 Testing & Treatment

Public health directions are applicable to anyone in Australia, regardless of their visa status. Current information about COVID-19 testing and treatment can be found through SA Health, and Australian Government Department of Home Affairs.

W: covid19.homeaffairs.gov.au/health-and-vaccine

W: sahealth.sa.gov.au

Australian Government Services

Centrelink (Australian students only)

W: servicesaustralia.gov.au/individuals/centrelink

Medicare (Australian students only)

W: servicesaustralia.gov.au/individuals/medicare

Child Support (Australian students only)

W: servicesaustralia.gov.au/individuals/child-support

Family & Domestic Violence (Overseas students only)

W: immi.homeaffairs.gov.au/visas/family-violence-and-your-visa

Non-Government Services

Baptist Care SA

130 Rose Tce, Wayville SA 5034

P: 8273 7100

E: enquiries@baptistcaresa.org.au

W: baptistcaresa.org.au

Anglicare

159 Port Rd, Hindmarsh SA 5007

P: 8305 9200

E: admin@anglicaresa.com.au

W: anglicaresa.com.au

Council Services

City of Unley (Bible College SA local council)

Unley Civic Centre

181 Unley Road, Unley

P: 8372 5111 (all hours)

E: pobox1@unley.sa.gov.au

W: unley.sa.gov.au

Safety Online

eSafety Commissioner

W: esafety.gov.au

3.4 Legal Support

While staff at college cannot provide legal advice, you may be referred to services in the community that can help you with legal matters, such as traffic incidents, domestic violence matters, family law matters, immigration, and consumer rights.

Fairwork Ombudsman

W: fairwork.gov.au

Legal Services Commission of South Australia

P: 8111 5310

W: lsc.sa.gov.au

3.5 Accommodation

Support with accommodation will provide you with information about ways to find accommodation while you undertake your study.

UniLodge Student Accommodation

W: unilodge.com.au/student-accommodation-adelaide

Adelaide Student Housing

W: adelaidestudenthousing.com.au

3.6 Student Advocacy

The student advocacy service helps students understand policies and procedures and can assist with making appeals, grievances and complaints. At Bible College SA, depending on the matter, this is provided by the Dean and Co-Dean of Students, the Registrar or the Academic Dean. You can contact or arrange a meeting by phone (8291 8188) or email (registrar@biblecollege.sa.edu.au).

3.7 Emergency Contacts

Police/ Fire / Ambulance

P: 000

If you need police, fire, or ambulance in an emergency, call Triple Zero (000). Always call Triple Zero (000) in situations where a life is in danger, a crime is taking place, or in time critical situations.

3.8 Sexual Assault & Sexual Harassment (SASH) & Domestic Family Violence (DFV)

Emergency

P: 000

National Sexual Assault, Domestic and Family Violence Counselling Line

If you or someone you know has experienced sexual assault, sexual harassment (SASH), or domestic and family violence (DFV), support and advice is available through a national 24-hour hotline:

P: 1800 737 732 (1800 Respect)

W: 1800respect.org.au

Additional information, including the Australian College of Theology's *Sexual Assault and Sexual Harassment Policy* is available on the ACT website.

W: actheology.edu.au/student-support-services/